

## Sutter Health

### Sutter Davis Hospital

2016 – 2018 Community Benefit Plan

Responding to the 2016 Community Health Needs Assessment

Submitted to the Office of Statewide Health Planning and Development May 2018

This document serves as an annual update to the 2016 - 2018 Community Benefit Plan for Sutter Davis Hospital. The update describes impact from community benefit programs/initiatives/activities conducted in the reporting year, along with the economic values of community benefits for fiscal year 2017.

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**Note:** This community benefit plan is based on the hospital's implementation strategy, which is written in accordance with Internal Revenue Service regulations pursuant to the Patient Protection and Affordable Care Act of 2010. This document format has been approved by OSHPD to satisfy the community benefit plan requirements for not-for-profit hospitals under California SB 697.

## Introduction

The implementation strategy describes how Sutter Davis Hospital (SDH), a Sutter Health affiliate, plans to address significant health needs identified in the 2016 Community Health Needs Assessment (CHNA). The document describes how the hospital plans to address identified needs in calendar (tax) years 2016 through 2018.

The 2016 CHNA and the 2016 - 2018 implementation strategy were undertaken by the hospital to understand and address community health needs, and in accordance with the Internal Revenue Service (IRS) regulations pursuant to the Patient Protection and Affordable Care Act of 2010.

The implementation strategy addresses the significant community health needs described in the CHNA that the hospital plans to address in whole or in part. The hospital reserves the right to amend this implementation strategy as circumstances warrant. For example, certain needs may become more pronounced and merit enhancements to the described strategic initiatives. Alternately, other organizations in the community may decide to address certain community health needs, and the hospital may amend its strategies and refocus on other identified significant health needs. Beyond the initiatives and programs described herein, the hospital is addressing some of these needs simply by providing health care to the community, regardless of ability to pay.

SDH welcomes comments from the public on the 2016 Community Health Needs Assessment and 2016 – 2018 implementation strategy. Written comments can be submitted:

- By emailing the Sutter Health System Office Community Benefit department at [SHCB@sutterhealth.org](mailto:SHCB@sutterhealth.org);
- Through the mail by sending to 2700 Gateway Oaks, Suite 2200, Sacramento, CA 95833 ATTN: Community Benefit and
- In-person at the hospital's Information Desk.

## About Sutter Health

Sutter Davis Hospital is affiliated with Sutter Health, a not-for-profit network of hospitals, physicians, employees and volunteers who care for more than 100 Northern California towns and cities. Together, we're creating a more integrated, seamless and affordable approach to caring for patients.

The hospital's mission is to enhance the well-being of people in the communities where we serve through a not-for-profit commitment to compassion and excellence in healthcare services.

At Sutter Health, we believe there should be no barriers to receiving top-quality medical care. We strive to provide access to excellent healthcare services for Northern Californians, regardless of ability to pay. As part of our not-for-profit mission, Sutter Health invests millions of dollars back into the communities we serve – and beyond. Through these investments and community partnerships, we're providing and preserving vital programs and services, thereby improving the health and well-being of the communities we serve.

Over the past five years, Sutter Health has committed more than \$4 billion to care for patients who couldn't afford to pay, and to support programs that improve community health. Our 2017 commitment of \$612 million includes unreimbursed costs of providing care to Medi-Cal patients, traditional charity care and investments in health education and public benefit programs. For example:

- In 2017, Sutter Health invested \$334 million more than the state paid to care for Medi-Cal patients. Medi-Cal accounted for 19 percent of Sutter Health's gross patient service revenues in 2017.
- Throughout our healthcare system, we partner with and support community health centers to ensure that those in need have access to primary and specialty care. We also support children's

health centers, food banks, youth education, job training programs and services that provide counseling to domestic violence victims.

Every three years, Sutter Health hospitals participate in a comprehensive and collaborative Community Health Needs Assessment, which identifies local health care priorities and guides our community benefit strategies. The assessments help ensure that we invest our community benefit dollars in a way that targets and address real community needs.

For more facts and information visit [www.sutterhealth.org](http://www.sutterhealth.org).

### 2016 Community Health Needs Assessment Summary

The purpose of this Community Health Needs Assessment (CHNA) is to identify and prioritize significant health needs of the community served by Sutter Davis Hospital (SDH). The priorities identified in this report help to guide the hospital's community health improvement programs and community benefit activities, as well as its collaborative efforts with other organizations that share a mission to improve health. This CHNA report meets requirements of the Patient Protection and Affordable Care Act and California Senate Bill 697 that not-for-profit hospitals conduct a community health needs assessment at least once every three years.

This report documents the processes, methods, and findings of the CHNA conducted in partnership with Sutter Davis Hospital, located at 2000 Sutter PI, Davis, CA 95616. Building on federal and state requirements, the objective of the 2016 CHNA was to identify and prioritize community health needs and identify resources available to address those health needs, with the goal of improving the health status of the community at large and for specific locations and/or populations experiencing health disparities.

The CHNA was completed as a collaboration of the four major health systems in the Greater Sacramento region: Dignity Health, Kaiser Permanente, Sutter Health and UC Davis Health System. Together, the CHNA Collaborative represented 15 hospitals in the Sacramento Region. The CHNA Collaborative project was conducted over a period of eighteen months, beginning in January 2015 and concluding in June 2016.

The following research questions were used to guide the 2016 CHNA:

1. What is the community or hospital service area (HSA) served by each hospital in the CHNA Collaborative?
2. What specific geographic locations within the community are experiencing social inequities that may result in health disparities?
3. What is the health status of the community at large as well as of particular locations or populations experiencing health disparities?
4. What factors are driving the health of the community?
5. What are the significant and prioritized health needs of the community and requisites for the improvement or maintenance of health status?
6. What are the potential resources available in the community to address the significant health needs?

To meet the project objectives, a defined set of data collection and analytic stages were developed. Data collected and analyzed included both primary or qualitative data, and secondary or quantitative data. To determine geographic locations affected by social inequities, data were compiled and analyzed at the census tract and ZIP code levels as well as mapped by GIS systems. From this analysis as well as an initial preview of the primary data, Focus Communities were identified within the HSA. These were defined as geographic areas (ZIP codes) within the HSA that had the greatest concentration of social inequities that may result in poor health outcomes. Focus Communities were important to the overall CHNA methodology because they allowed for a place-based lens with which to consider health disparities in the HSA.

To assess overall health status and disparities in health outcomes, indicators were developed from a variety of secondary data sources (see Appendix B in full report). These “downstream” health outcome indicators included measures of both mortality and morbidity such as mortality rates, emergency department visits and hospitalization rates. They also included risk behaviors such as smoking, poor nutrition and physical activity. Health drivers/conditions or “upstream” health indicators included measures of living conditions spanning the physical environment, social environment, economic and work environment, and service environment. This also included the indicators on social inequities that were used for the determination of Focus Communities. Overall, more than 170 indicators were included in the CHNA.

Community input and primary data on health needs were obtained via interviews with service providers and community key informants and through focus groups with medically underserved, low-income, and minority populations. Transcripts and notes from interviews and focus groups were analyzed to look for themes and to determine if a health need was identified as significant and/or a priority to address. Primary data for Sutter Davis included 16 key informant interviews with 20 participants and six focus groups conducted with 69 participants including community members and service providers. A complete list of key informant interview data sources is available in Appendix F in the full report and a complete list of focus group data is available in Appendix G, located in the full report.

The full 2016 Community Health Needs Assessment conducted by Sutter Davis Hospital is available at [www.sutterhealth.org](http://www.sutterhealth.org).

### **Definition of the Community Served by the Hospital**

The community or hospital service area (HSA) is defined as the geographic area (by ZIP code) from which the hospital receives its top 80% of discharges. The Sutter Davis HSA is comprised of 17 ZIP codes in Yolo, Solano and Sutter counties, California. The Sutter Davis Hospital (SDH) Hospital Service Area (HSA) is located in Northern California and includes approximately 209,902 residents. As Tables 1 and 2 show (in the full report), the area is considerably diverse in population, economic stability (income and poverty), and insurance status. Table 1 shows the total population count for each of the 17 ZIP codes within the SDH HSA, the median age, and the median income compared to county and state benchmarks. Table 2 provides information on the presence of medically underserved, low income, and minority residents in the SDH HSA.

The population of Yolo County makes up 0.5% of all residents in the State of California. The population count at the ZIP code level varied from 29 residents in ZIP code 95679 (Rumsey) to 47,995 residents in ZIP code 95616 (Davis). The median age of Yolo County is lower than the median age of the state. The ZIP code with the youngest median age was 95616 (Davis) with a median age of 23.0 years and the ZIP code with the eldest median age was 95606 (Brooks) with a median age of 61.1 years. The median income for Yolo County was lower than the state median income at \$55,981. The ZIP code in the SDH HSA with the lowest median income was 95653 (Madison) at \$42,083 per year compared to the highest in ZIP code 95606 (Brooks) at \$178,295 per year, a range of over \$135,000 dollars a year. In an attempt to understand the extent and location of the medically underserved, low income and minority populations living in the SDH HSA, specific indicators were examined.

The percent of population living in poverty was greater in Yolo County compared to the state benchmark. The SDH HSA ZIP code with the highest percent of population in poverty was 95616 (Davis) at 30.9%, compared to the lowest percent poverty in ZIP code 95697 (Yolo) at 6.5%. The percent of residents uninsured was lower in Yolo County compared to the state benchmark. The ZIP code with the highest percent uninsured was 95653 (Madison) at 35.1%, and the lowest percent was 1.4% in ZIP code 95637 (Guinda). The percentage of minority residents was lower in Yolo County compared to the state benchmark, with the highest percent seen in ZIP code 95697 (Yolo) at 87.0% and the lowest percent in 95607 (Capay) at 32.3%.

Demographics for the SDH HSA showed that Whites make up the highest percent of residents followed by Hispanics/Latinos and Asians.

### **Significant Health Needs Identified in the 2016 CHNA**

The following significant health needs were identified in the 2016 CHNA:

1. Active Living and Healthy Eating
2. Access to Behavioral Health Services
3. Disease Prevention and Management
4. Safe, Crime and Violence Free Communities
5. Access to High Quality Health Care and Services
6. Basic Needs (Food Security, Housing, Economic Security, Education)
7. Affordable and Accessible Transportation
8. Pollution-Free Living and Work Environments

In order to identify and prioritize the significant health needs, the quantitative and qualitative data were synthesized and analyzed according to established criteria outlined later in this report. This included identifying eight potential health need categories based upon the needs identified in the previously conducted CHNA, the grouping of indicators in the Kaiser Permanente Community Commons Data Platform (CCDP), and a preliminary review of primary data. Indicators within these categories were flagged if they compared unfavorably to state benchmarks or demonstrated racial/ethnic disparities according to a set of established criteria. Eight potential health needs were validated as significant health needs for the service area. The data supporting the identified significant health needs can be found in the Prioritized Description of Significant Health Needs section of this report. The resources available to address the significant health needs span several counties and were compiled by using the resources listed in the 2013 CHNA report as a foundation and then verifying and expanding these resources to include those referenced through community input. Additional information regarding resources is found in the Resources section and a comprehensive list of potential resources to address health needs is located in Appendix H in the full CHNA.

### **2016 – 2018 Implementation Strategy**

The implementation strategy describes how Sutter Davis Hospital plans to address significant health needs identified in the 2016 Community Health Needs Assessment and is aligned with the hospital's charitable mission. The strategy describes:

- Actions the hospital intends to take, including programs and resources it plans to commit;
- Anticipated impacts of these actions and a plan to evaluate impact; and
- Any planned collaboration between the hospital and other organizations in the community to address the significant health needs identified in the 2016 CHNA.

The Implementation Strategy serves as a foundation for further alignment and connection of other SDH initiatives that may not be described herein, but which together advance SDH's commitment to improving the health of the communities it serves. Each year, SDH programs are evaluated for effectiveness, the need for continuation, discontinuation, or the need for enhancement. Depending on these variables, programs may change to continue SDH's focus on the health needs listed below.

The prioritized significant health needs the hospital will address are:

1. Active Living and Healthy Eating

2. Access to Behavioral Health Services
3. Access to High Quality Health Care and Services
4. Basic Needs (Food Security, Housing, Economic Security, Education)

## ACTIVE LIVING AND HEALTHY EATING

<b>Name of program/activity/initiative</b>	Yolo Food Bank
<b>Description</b>	The Yolo Food Bank offers the Kids Farmers Market program to provide Yolo County preschool and elementary school children with ongoing access to fresh fruits and vegetables through a fun, interactive farmer's market-style distribution. The program provides a free weekly after school farmers' market for preschool and elementary school children at seven schools. It allows students the opportunity to use play money to "purchase" up to 10 pounds of produce from the onsite market.
<b>Goals</b>	The goal of this effort is for students to learn about and sample the available fruits and vegetables, and to take home the produce, recipes, and other information about healthy living.
<b>Anticipated Outcomes</b>	The anticipated outcome is that students from seven schools around Yolo County, will have the opportunity to access fresh and healthy food, for themselves and their entire families. This program will reach hundreds of kids and will hopefully lead to nutrition education and families in Yolo eating healthier.
<b>Plan to Evaluate</b>	We will evaluate the impact of the Yolo Food Bank program on a bi-annual basis, by tracking the number of children/families reached, pounds of food distributed and other indicators.
<b>2017 Impact</b>	Over 30,000 community members benefited from this program with 316,688 pounds of food distributed in 2017.
<b>Metrics Used to Evaluate the program/activity/initiative</b>	We will look at metrics including (but not limited to) number of children/families served, active schools, anecdotal stories and other successful program impacts.

## ACCESS TO BEHAVIORAL HEALTH SERVICES

<b>Name of program/activity/initiative</b>	Area Wide Mental Health Strategy
<b>Description</b>	The need for mental health services and resources, especially for the underserved, has reached a breaking point across the Sutter Health Valley Operating Unit. This is why we are focused on building a comprehensive mental health strategy that integrates key elements such as policy and advocacy, county specific investments, stigma reduction, increased awareness and education, with tangible outreach such as expanded mental health resources to professionals in the workplace and telepsych options to the underserved.
<b>Goals</b>	By linking these various strategies and efforts through engaging in statewide partnerships, replicating best practices, and securing innovation grants and award opportunities, we have the ability to create a



	seamless network of mental health care resources so desperately needed in the communities we serve.
<b>Anticipated Outcomes</b>	The anticipated outcome is a stronger mental/behavioral safety net and increased access to behavioral/mental health resources for our community.
<b>Plan to Evaluate</b>	We will work with our partners to create specific evaluation metrics for each program within this strategy. The plan to evaluate will follow the same process of our other community benefit program with bi-annual reporting and partner meetings to discuss/track effectiveness of each program within this strategy.
<b>2017 Impact</b>	SDH is still actively working on a Valley Wide mental health strategy and have many programs/partnerships launching in 2018. Some of the early efforts in this area have been partnerships with the Steinberg Institute and Each Mind Matters. In 2017, as a result of the Steinberg Institute partnership, the Steinberg Institute co-sponsored a first of its kind Mental Health at Work conference with One Mind where leaders from around the nation and globe convened to discuss infusing psychological health and safety in the work place and pledge their commitment to working toward this goal. In addition, thanks to the advocacy of the Steinberg Institute, in the Fall of 2017, the Governor signed landmark mental health related legislation including a first of its kind public/private partnership bill, AB 1315 (Mullin), focused on increasing evidence based early psychosis and serious mood disorder programs across the state and AB 1340 (Maienschein) that will provide CME training on early signs and symptoms of mental illness to primary care providers. In 2017, using Sutter Health's investment, Each Mind Matters (EMM) contracted with 30 Community Based Organizations and 36 schools from within nine counties across the Valley Area to disseminate and/or incorporate suicide prevention and mental health stigma and discrimination reduction messaging and resources in diverse communities throughout the Sutter Valley Region. As a result of the Sutter/EMM partnership, 38,125 people were reached by EMM educational and informational materials.
<b>Metrics Used to Evaluate the program/activity/initiative</b>	We will look at metrics including (but not limited to) number of people served, number of resources provided, anecdotal stories, types of services/resources provided and other successful linkages.
<b>Name of program/activity/initiative</b>	Suicide Prevention Follow Up Program
<b>Description</b>	The Emergency Department Suicide Prevention Follow Up Program is designed to prevent suicide during a high-risk period, and post discharge, provide emotional support, and continue evidence based risk assessment and monitoring for ongoing suicidality. That includes personalized safe plans, educational and sensitive outreach materials about surviving a suicide attempt and recovery, 24-hour access to WellSpace Health's Suicide Prevention Crisis lines, and referrals to community-based resources for ongoing treatment and support.
<b>Goals</b>	The goal of the Suicide Prevention program is to wrap patients with services and support following a suicide attempt or suicidal ideation.
<b>Anticipated Outcomes</b>	The anticipated outcome of the suicide prevention follow up program is to decrease instances of suicide reattempts or ideations.
<b>Plan to Evaluate</b>	SDH will continue to evaluate the impact of the suicide prevention program on a quarterly basis, by tracking the number of people served, number of linkages to other referrals/ services and other indicators.



<b>2017 Impact</b>	In 2017, 27 patient referrals were received from Sutter during the reporting period, a considerable decrease in referral rates. Of these, 20 were referred post discharge, 7 after suicide attempt. A total of 176 contacts were made with patients.
<b>Metrics Used to Evaluate the program/activity/initiative</b>	We will look at metrics including (but not limited to) number of people served, number of resources provided, suicide attempts post program intervention, type of resources provided and other successful linkages.

## ACCESS TO HIGH QUALITY HEALTH CARE AND SERVICES

<b>Name of program/activity/initiative</b>	CommuniCare
<b>Description</b>	<p>With access to care, including primary, mental health and specialty care continuing to be a major priority area in the SAFH HSA, we will continue to make strategic investments in our local FQHC partners to increase clinic capacity and services offered.</p> <p>Our relationship with CommuniCare is one of our most valued partnerships in Yolo County. CommuniCare is an FQHC offering comprehensive primary medical and dental services, perinatal services, behavioral health services, substance abuse treatment, health education and outreach services to the culturally diverse, low-income, and uninsured and Medi-Cal populations of Yolo County and eastern Solano County, including migrant and seasonal farm workers and their families.</p>
<b>Goals</b>	The goal is to expand access to care.
<b>Anticipated Outcomes</b>	The anticipated outcome is expanded capacity to serve the underserved population with primary care, behavioral/mental health care, and dental and other specialty services.
<b>Plan to Evaluate</b>	The plan to evaluate will follow the same process as many of our other community benefit program with bi-annual reporting and partner meetings to discuss/track effectiveness of CommuniCare and its impact on the underserved community.
<b>2017 Impact</b>	In 2017, 23,474 people received services with 86,306 primary health appointments, 5,804 mental health appointments and 17,810 AOD appointments.
<b>Metrics Used to Evaluate the program/activity/initiative</b>	We will look at metrics including (but not limited to) number of people served, number of appointments provided, types of services provided, anecdotal stories and other successful linkages.

<b>Name of program/activity/initiative</b>	Free Mammography Screenings
<b>Description</b>	Throughout the month of October, Sutter Diagnostic Imaging centers across the Valley OU provide free digital screening mammograms to uninsured women in honor of National Breast Cancer Awareness Month. The goal of this outreach effort was to not only provide free screenings to underinsured women in our communities, but it also serves as an opportunity to provide women with information on health and insurance resources. Free mammograms are offered in various locations, at various times, including in Placer County, to ensure as many women as possible were able to take advantage of this effort. In addition, a packet

	of follow up resources was created in the event that a participant had an abnormal screening, as well as insurance enrollment services.
<b>Goals</b>	The goal of the screening events are to provide free mammograms for women who otherwise wouldn't have access to one.
<b>Anticipated Outcomes</b>	The anticipated outcome of the screenings is to provide free mammograms for uninsured women and ensure they have supportive resources and connection to care if results come back abnormal.
<b>Plan to Evaluate</b>	SDH will continue to evaluate the impact of our Free Mammography Screenings on an annual basis, by tracking the number of people served and additional services provided, like linkages to primary care and insurance. We will also reexamine this program to ensure it evolves with the needs of the community.
<b>2017 Impact</b>	SMF Leadership made the decision to not have "Pink October" events in the Sacramento/Yolo/Solano areas.
<b>Metrics Used to Evaluate the program/activity/initiative</b>	We will look at metrics including (but not limited to) number of people served, number of resources provided, anecdotal stories and other successful linkages.

<b>Name of program/activity/initiative</b>	Yolo Healthy Aging Alliance
<b>Description</b>	Yolo Healthy Aging Alliance works to connect older adults and persons with disabilities in Yolo County to the services and supports they need to remain safe and healthy in the community. SDH supported the creation of a Yolo Senior Resource Guide, development of a public website for services in Yolo County and planning and development of a Yolo Aging and Disability Resource Connection to provide one-stop connection to services in person and over the phone.
<b>Goals</b>	The goals of these efforts is to connect seniors and persons with disabilities with the resources they so desperately need, but are sometimes hard to locate or access.
<b>Anticipated Outcomes</b>	The Yolo Healthy Aging Alliance will reach at least 1,000 seniors and disabled persons, offering them resources and a connection to vital community and health-related services.
<b>Plan to Evaluate</b>	The plan to evaluate will follow the same process as many of our other community benefit program with bi-annual reporting and partner meetings to discuss/track program effectiveness and overall impact on the senior and disabled population in Yolo County.
<b>2017 Impact</b>	Investment made in 2016 but stopped in 2017. No metrics to report.
<b>Metrics Used to Evaluate the program/activity/initiative</b>	We will look at metrics including (but not limited to) number of people served, number of resource guides distributed, number and types of resources provided, anecdotal stories and other successful linkages.

## **BASIC NEEDS (FOOD SECURITY, HOUSING, ECONOMIC SECURITY, EDUCATION)**

<b>Name of program/activity/initiative</b>	Children's Initiatives
<b>Description</b>	Yolo Crisis Nursery (YCN) is one of only four crisis nurseries in CA and the only crisis nursery in Yolo County. They offer emergency child care and wrap-around services to families in crisis which ensure continued stability and the well-being of young children at risk for child abuse. YCN's early intervention services focus on building successful and resilient children, strengthening parents and preserving families. Their

work helps to stop the cycle of child abuse and its long-term impact, contributing to a healthier community for everyone.

SDH is also partnering with the Yolo Children's Alliance to expand their reach, by developing a third location, aimed to serve even more children in need.

<b>Goals</b>	The goals of these programs/organizations include providing children with stable, loving environments, while wrapping the children and their families with services to help them end the cycle of violence, and live happy, healthy lives.
<b>Anticipated Outcomes</b>	These programs will reach hundreds of children in need, providing them with the stability and support, necessary for them to escape chaotic and/or dangerous situations, and set them on a more positive path.
<b>Plan to Evaluate</b>	The plan to evaluate will follow the same process as many of our other community benefit program with bi-annual reporting and partner meetings to discuss/track program effectiveness and overall impact on the underserved community.
<b>2017 Impact</b>	In 2017, the program was able to grow by hiring a Farsi speaking staff member as well as partnering with the school district to provide intensive ESL services to both parents and children. The center served 27 families, 48 adults and 53 children.
	In 2017, Yolo Crisis Nursey provided services to 302 families.
<b>Metrics Used to Evaluate the program/activity/initiative</b>	We will look at metrics including (but not limited to) number of children/families served, number and types of resources provided, anecdotal stories and other successful linkages.

<b>Name of program/activity/initiative</b>	Coordinated Exit
<b>Description</b>	Sacramento Steps Forward (SSF) utilizes a three-step housing crisis resolution system as a strategy to end homelessness in the Sacramento region, specifically in Sacramento, Yolo and Placer Counties. This system is based on a Housing First model that provides people with a continuum of care. The Coordinated Exit program is designed to move individuals and families out of homelessness as efficiently and as quickly as possible by placing them in emergency, transitional, or permanent housing while concurrently wrapping them with other supportive services. These services often include access to health care, coordination of social services, enrollment in employment programs and other client-centered support services to maintain ongoing stability and break the cycle of homelessness.
<b>Goals</b>	This effort seeks to place homeless people in permanent housing, while addressing other issues like health needs, etc.
<b>Anticipated Outcomes</b>	The anticipated outcomes is lower number of homeless people in the greater Sacramento region.
<b>Plan to Evaluate</b>	SAFH will continue to evaluate the impact of the coordinated exit program on a quarterly basis, by tracking the number of people served, number of people successfully housed, number of linkages to other referrals/services and other indicators.
<b>2017 Impact</b>	The Getting to Zero campaign is a communitywide, collaborative effort to effectively end homelessness in Placer, Sacramento and Yolo Counties. Since the launch of this program, Sutter Health has invested more than \$2 million dollars in programs/efforts in the City of Davis, the City of Roseville, the City of Sacramento and Placer County. As a result, 2,536

	individuals were served in 2017, with 1,795 new clients, 720 existing clients and 1,531 clients exiting the program. During the same timeframe, 3,125 services were provided and 1,086 people were successfully linked with housing.
<b>Metrics Used to Evaluate the program/activity/initiative</b>	We will look at metrics including (but not limited to) number of people served, number of resources provided, anecdotal stories from staff and patients, number of people successfully housed, type of resources provided and other successful linkages.

### Needs Sutter Davis Hospital Plans Not to Address

No hospital can address all of the health needs present in its community. Sutter Davis Hospital is committed to serving the community by adhering to its mission, using its skills and capabilities, and remaining a strong organization so that it can continue to provide a wide range of community benefits. The implementation strategy does not include specific plans to address the following significant health needs that were identified in the 2016 Community Health Needs Assessment:

1. **Disease Prevention and Management:** Disease Prevention and Management is addressed by expanding access to care at Federally Qualified Health Centers, like CommuniCare; however, this is not one of our main strategic priorities at this time.
2. **Safe, Crime and Violence Free Communities:** This is primarily a law enforcement issue and not something that SAFH has the expertise to effectively address.
3. **Affordable and Accessible Transportation:** We are continuously looking for opportunities to provide collaborative transportation options to the underserved communities; however, we have not yet found the perfect fit in Yolo County. Although we don't have current plans to address transportation, there is always a chance that one may develop in the years ahead.
4. **Pollution-Free Living and Work Environments:** While this is an important issue, this is not something that we are able to greatly affect through community benefit; therefore, we are focusing our resources elsewhere, especially given that regional community partners like SACOG, the Cleaner Air Partnership and others, are working on these vital issues.

### Approval by Governing Board

The implementation strategy was approved by the Sutter Health Valley Area Board on November 17, 2016.

## Appendix: 2017 Community Benefit Financials

Sutter Health hospitals and many other healthcare systems around the country voluntarily subscribe to a common definition of community benefit developed by the Catholic Health Association. Community benefits are programs or activities that provide treatment and/or promote health and healing as a response to community needs.

The community benefit values for Sutter Health Valley Hospitals are calculated in two categories: **Services for the Poor and Underserved** and **Benefits for the Broader Community**.

Services for the poor and underserved include traditional charity care which covers healthcare services provided to persons who meet certain criteria and cannot afford to pay, as well as the unpaid costs of public programs treating Medi-Cal and indigent beneficiaries. Costs are computed based on a relationship of costs to charges. Services for the poor and underserved also include the cost of other services provided to persons who cannot afford healthcare because of inadequate resources and are uninsured or underinsured, and cash donations on behalf of the poor and needy.

Benefits for the broader community includes costs of providing the following services: health screenings and other non-related services, training health professionals, educating the community with various seminars and classes, the cost of performing medical research and the costs associated with providing free clinics and community services. Benefits for the broader community also include contributions Sutter Health makes to community agencies to fund charitable activities.

2017 Community Benefit Value	Sutter Health Valley Hospitals
<b>Services for the Poor and Underserved</b>	\$121,793,668
<b>Benefits for the Broader Community</b>	\$19,021,151
<b>Total Quantifiable Community Benefit</b>	\$140,814,819

*This reflects the community benefit values for Sutter Health Valley Hospitals, the legal entity that includes Sutter Medical Center, Sacramento (including Sutter Center for Psychiatry), Sutter Amador Hospital, Sutter Auburn Faith Hospital, Sutter Davis Hospital, Sutter Roseville Medical Center, Sutter Solano Medical Center, Sutter Surgical Hospital North Valley, Memorial Hospital Los Banos, Memorial Medical Center, Sutter Tracy Community Hospital and Stanislaus Surgical Hospital. For details regarding the community benefit values please contact Kelly Brenk at (916) 541-0519 or [BrenkKM@sutterhealth.org](mailto:BrenkKM@sutterhealth.org).*

## 2017 Community Benefit Financials

### Sutter Health Valley Hospitals

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#### Services for the Poor and Underserved

Traditional charity care	\$23,758,060
Unpaid costs of public programs:	
Medi-Cal	\$61,430,737
Other public programs	\$28,094,110
Other benefits	\$8,510,761
<b>Total services for the poor and underserved</b>	<b>\$121,793,668</b>

#### Benefits for the Broader Community

Nonbilled services	\$7,230,097
Education and research	\$2,381,494
Cash and in-kind donations	\$8,807,898
Other community benefits	\$601,662
<b>Total benefits for the broader community</b>	<b>\$19,021,151</b>

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*This reflects the community benefit values for Sutter Health Valley Hospitals, the legal entity that includes Sutter Medical Center, Sacramento (including Sutter Center for Psychiatry), Sutter Amador Hospital, Sutter Auburn Faith Hospital, Sutter Davis Hospital, Sutter Roseville Medical Center, Sutter Solano Medical Center, Sutter Surgical Hospital North Valley, Memorial Hospital Los Banos, Memorial Medical Center, Sutter Tracy Community Hospital and Stanislaus Surgical Hospital. For details regarding the community benefit values please contact Kelly Brenk at (916) 541-0519 or [BrenkKM@sutterhealth.org](mailto:BrenkKM@sutterhealth.org).*